

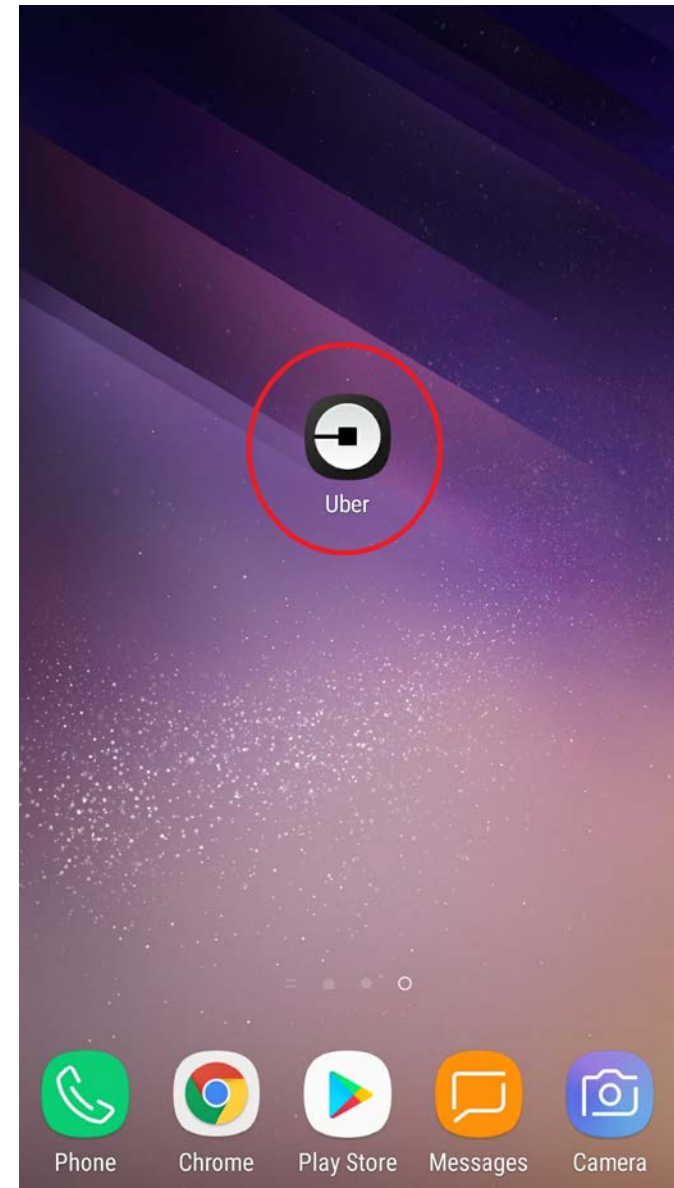


# How to Use Uber for Guaranteed Ride Home

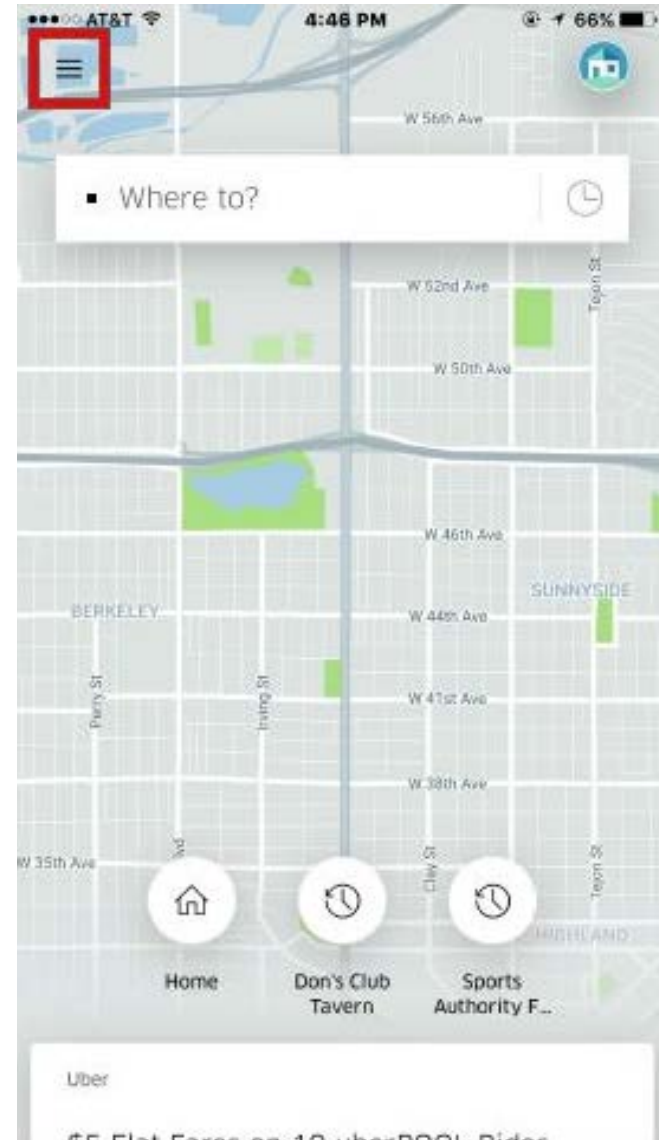
You must be at the pick-up location when entering the promo code to request a ride.



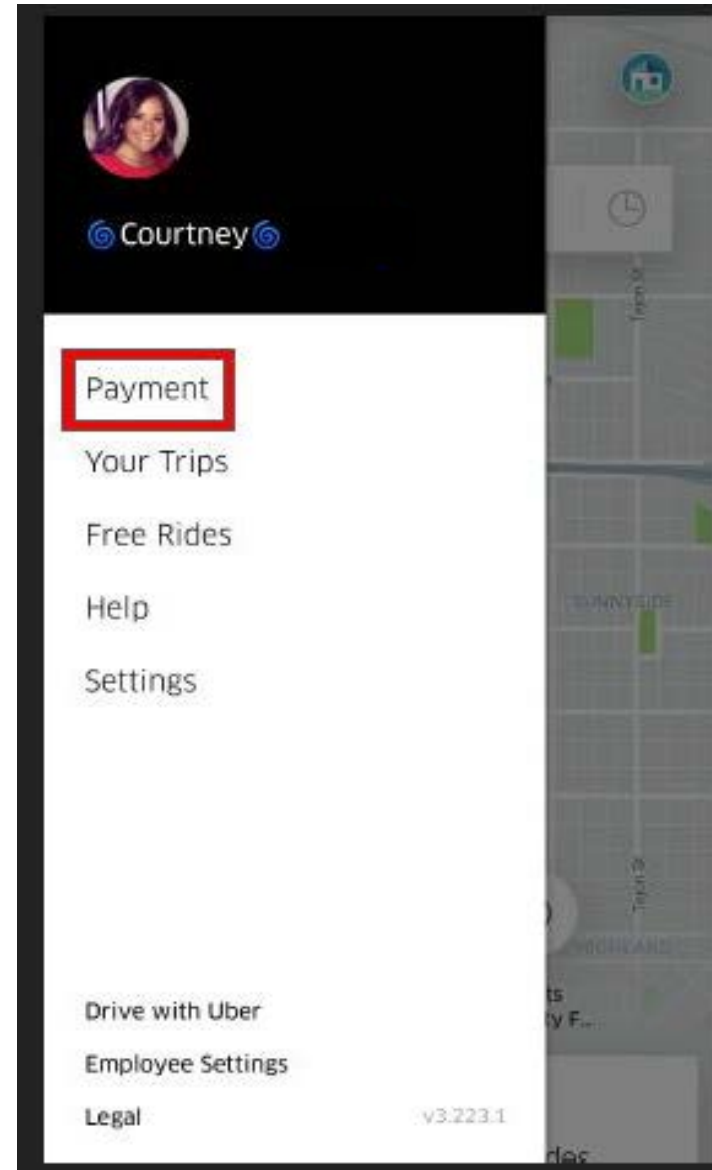
Step 1. Open  
the Uber app  
on your phone



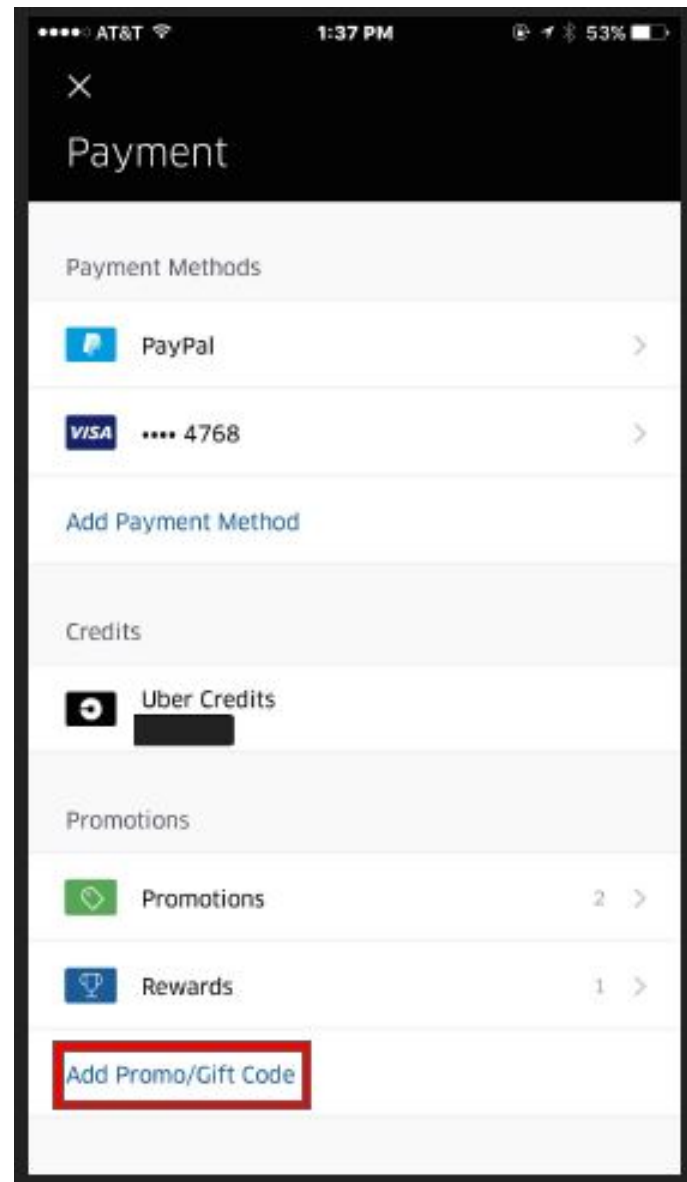
Step 2. Select the menu in the top left corner of the screen



Step 3. In the menu, select "Payment"



Step 4. In Payment menu, select "Add Promo/Gift Code"



# Step 5. Enter the Uber promo code on the top of your GRH Voucher



## This voucher can be used one of three ways:

### 1. Uber

Uber is available 24 hours a day, seven days a week. Promo codes cannot be stored in the Uber app. If an Uber driver waits more than two minutes for a GRH participant to arrive at the car, the ride will be cancelled and the GRH participant's Uber account will be charged a cancellation fee of \$5.

#### To use Uber for GRH:

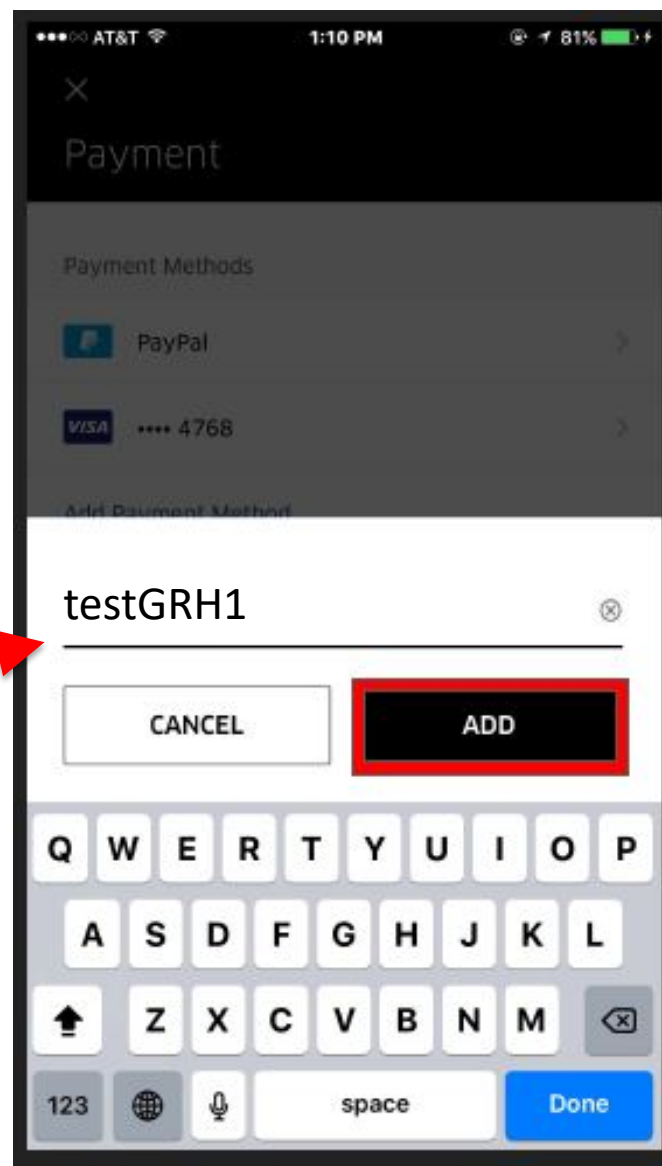
- Create an Uber account, if you don't already have one.
- Open the Uber app and enter the promo code at the top of this voucher **immediately before** requesting your Guaranteed Ride Home. After a code is entered, it will be applied to the next trip requested.

This voucher is good for one ride home in the event of personal or family illness or emergency, unscheduled overtime, or being stranded at work due to a carpool or vanpool driver leaving for an emergency.

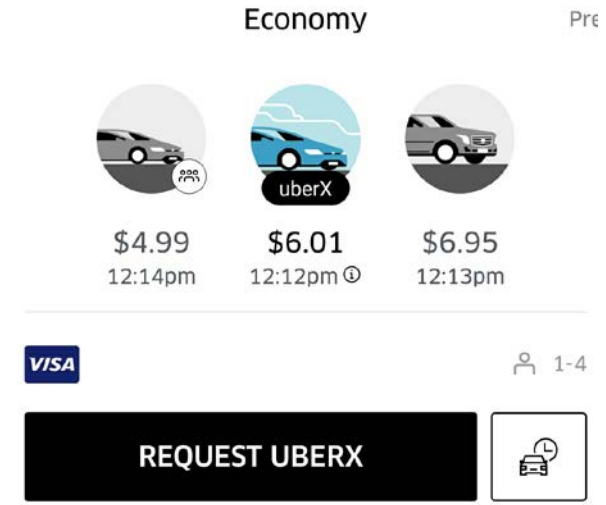
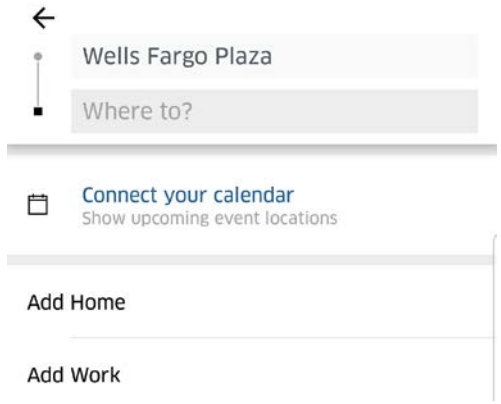
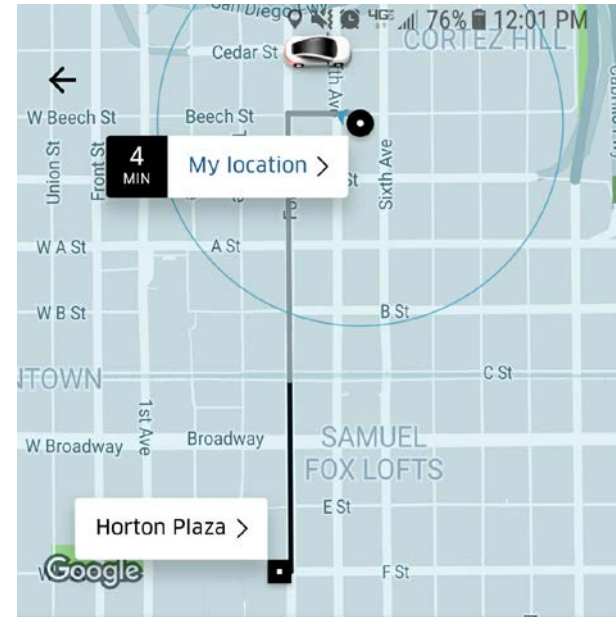
See Participation Guidelines and Agreement at [iCommuteSD.com/GRHGuidelines](http://iCommuteSD.com/GRHGuidelines) for details regarding maximum coverage.

If you have any questions, please email [iCommute@sandag.org](mailto:iCommute@sandag.org) or call 511 and say "iCommute."

Any trip taken without an authorized voucher or using an Uber promo code for an unauthorized ride will not be covered by the GRH Program. Abuse may result in charges.



# Step 6. Enter your location, destination and select "Request UberX"





# Important notes

- Only enter the Uber promo codes from your voucher immediately before requesting a ride
- If the Uber driver needs to wait more than two minutes, a cancellation fee will be charged to your account
- Promo codes can only be used for UberX rides, they will not work for UberPOOL, UberXL, or other ride types



**Thank you for choosing an alternative commute!  
Enjoy your Guaranteed Ride Home.**