

Guaranteed Ride Home

Participation Guidelines

The Guaranteed Ride Home program (GRH program) is a service provided by the San Diego Association of Governments (SANDAG) iCommute program.

By participating in the GRH program, you, the registered participant (Participant), are acknowledging and agreeing to abide by the Participation Guidelines and the [SANDAG Privacy Policy](#), and any subsequent updates or amendments to these documents.

What is GRH?

The GRH program provides commuters who choose to carpool, vanpool, take transit, bike, or walk to work with an emergency ride home via Uber, Yellow Cab, or Enterprise Rent-A-Car up to three times per year.

When can I use GRH?

Registered participants may use authorized vouchers to redeem rides home under the following circumstances:

- Personal or family illness or emergency
- Unscheduled overtime
- Stranded at work due to carpool or vanpool driver leaving for an emergency

How do I register?

To be eligible, you must work in San Diego County and register in advance using the online registration form available at 511sd.com/iCommute.

Do not wait until you need a ride home to register for the GRH program.

When it's time to renew your registration in the GRH program, SANDAG will send you a notice via email. Renewal is required on an annual basis.

SANDAG will accommodate persons who require assistance to participate in SANDAG programs. If you do not have access to the internet and would like to enroll in the GRH program, please call 511 and say "iCommute" to speak with an iCommute representative during weekday business hours (8 a.m. to 5 p.m.).

How will I get home?

You will be sent vouchers via email within three business days after successful submission and approval of the online registration form. Each authorized voucher may be used for one emergency ride home between July 1, 2017, and June 30, 2018. When you have used all three vouchers, you cannot receive additional vouchers until July 1, 2018. Vouchers are not transferable and do not carry over to the next year.

Every voucher contains instructions on how to redeem a ride home via Uber, Yellow Cab, or Enterprise Rent-A-Car. If using Uber, an Uber account will be required, and the unique promo code located at the top of each voucher must be entered into the Uber application directly before requesting a ride in an UberX. Before obtaining a ride home via Yellow Cab or Enterprise Rent-A-Car, you will need to print your voucher and relinquish it to the taxi driver or the rental car agent. Uber, Yellow Cab, and Enterprise Rent-A-Car service response time may vary.

If you have any questions, please call 511 and say "iCommute" to speak with an iCommute representative during weekday business hours (8 a.m. to 5 p.m.) or email iCommute@sandag.org.

What are the restrictions?

The GRH program **cannot** be used for a ride to work, personal errands, appointments, business-related travel, or non-emergency side trips. Any trip taken for one of these purposes or without an authorized voucher will not be covered by SANDAG. The Participant may be held responsible for payment and removed from the GRH program.

When using Yellow Cab or Uber, the GRH program will cover eligible trips home up to \$100; this does not include driver gratuity. The Participant will be responsible for any cost exceeding this amount in addition to driver gratuity.

When using Uber, an Uber account and access to a smart phone is required. UberX is the only approved service for GRH; rides in an UberXL, UberPOOL, or other Uber service will not be honored. If an Uber driver has to wait more than two minutes for the Participant to arrive at the car, the ride will be cancelled and the Participant's Uber account will be charged a cancellation fee of \$5.00. Participants will not receive additional promo codes due to cancelled rides.

When using Enterprise Rent-A-Car, SANDAG will only cover the rental for a 24-hour period. The registered Participant, as the renter, will be responsible for any charges that exceed this period. For example, if the rental is obtained on a Friday, SANDAG will not cover any costs for Saturday or Sunday. A drop fee will be charged to the renter if a rental vehicle is dropped off by the renter at a location outside of San Diego County. Costs associated with drop fees, fuel, or vehicle damage will not be covered by SANDAG. In addition, the renter must be at least 25 years of age and meet all other standard rental requirements for Enterprise Rent-A-Car.

What are the hours of service?

Uber and Yellow Cab services are available 24-hours a day, seven days a week. Enterprise Rent-A-Car is available between the hours of 8 a.m. and 6 p.m., Monday through Friday.



Guaranteed Ride Home Participation Agreement

agreement

The iCommute Guaranteed Ride Home program (GRH program) Agreement (Agreement) sets forth the terms, conditions, and responsibilities of a participant (Participant) in the GRH program as specified in the Participation Guidelines. By participating in the GRH program, the Participant acknowledges and agrees to abide by the Participation Guidelines and any subsequent updates or amendments. The latest version of this document is available at 511sd.com/iCommute.

____ INITIAL

The San Diego Association of Governments (SANDAG) retains the right to discontinue Participant enrollment and terminate this Agreement immediately or withhold vouchers, pursue claims, demands or lawsuits against, or seek prosecution of any Participant for inappropriate use of the GRH program. Any inappropriate use of the GRH program will require that the Participant reimburse all expenses incurred to SANDAG.

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Participant acknowledges that SANDAG does NOT cover certain expenses associated with Uber, taxis, or rental cars, as explained in the Participation Guidelines.

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Participant acknowledges that GRH program transportation providers share trip information with SANDAG.

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Participant shall be considered a volunteer under the law. Participant acknowledges that participation in the GRH program is strictly voluntary and that such participation is not acting in or required by the course and scope of official company business, nor does it in any manner establish an employer-employee or an agency relationship with SANDAG.

____ INITIAL

The Agreement shall be effective as of the date the Participant joins the GRH program and will be terminated on June 30, 2018. Participants must re-enroll and sign the Agreement every year in order to participate in the program.

____ INITIAL

The Participant, in consideration of the request and permission to participate in the GRH program, hereby assumes full responsibility and all risk of injury or loss, including death, which may result from participation in the GRH program and hereby agrees to hold harmless, release, waive, forever discharge, and covenant not to sue or bring claims against SANDAG, its officers, agents, or employees, by reason of accident, illness, injury, or death, damage to, loss, or destruction of any property arising or resulting directly or indirectly from the Participant's participation in the GRH program and occurring during said participation, or any time subsequent thereto, whether or not such loss, injury, or death is caused, or alleged to be caused, in whole or in part, by the negligent acts or omissions of SANDAG, its officers, agents, or employees. The terms of this release shall serve as a release and assumption of risks for the Participant's heirs, executors, administrators, and for all the Participant's family members.

____ INITIAL

The Participant agrees to follow the terms of the [SANDAG Privacy Policy](#).

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By signing, either electronically or paper signature, the Participant acknowledges that they have read the foregoing paragraphs, and have been fully advised of the potential risks incidental to engaging in the GRH program. Further, the Participant understands and acknowledges that the GRH program may be changed or cancelled at any time, without obligation, at the sole discretion of SANDAG.

____ INITIAL

Print, initial, sign, and send completed Agreement by one of the following means:

- Email attachment to: iCommute@sandag.org
- U.S. Mail to: SANDAG, Attn: iCommute, 401 B Street, Suite 800, San Diego, CA 92101
- Or review and accept the Agreement online at 511sd.com/iCommute.

Signature

Date

Print Name

Date of Birth

The use of a digital signature shall have the same force and effect as the use of a manual signature.